



Dear Property Owner,

In our continuous efforts to provide the best possible experience for our property owners, residents, and the team here at Padgett Properties, and to stay competitive within the property management market, we're pleased to announce our new Resident Benefits Package. We're launching this slate of amenities for our residents in an effort to ensure we can serve them as a true full service rental management firm today and into the future.

This new offering will include:

- HVAC filter delivery approximately every 60 days, or as required by your HVAC system, which will help your resident save up to 15% on monthly heating & cooling bills, improve their indoor air quality, and reduce the likelihood of a HVAC related maintenance issue by up to 40%.
- Move-in concierge services to help residents get the best value on utilities and conveniently activate their cable, internet, and utility services.
- A best-in-class resident rewards platform to help residents earn rewards on everyday expenses for a premier rental experience.
- 24/7 online maintenance reporting aimed at making reporting those pesky maintenance issues easy and timely.
- Access to resident accounts and documents through our easy-to-use online portal.
- Vetted vendor network to ensure all technicians sent to the home are reputable, licensed, and insured for any and all repairs.
- Credit reporting: Residents receive positive credit reporting for paying on-time.

We'll be enrolling all residents in our Benefits Package at the onset of all new leases and upon renewal.

Thank you for your continued support,

Padgett Properties